



# 10 Things To Always Remember Behind The Bar



With being a bartender comes  
a great weight of  
responsibility...

Always do  
the right thing!

- Look everyone in the eye.
  - Except late at night on a dark subway car.
- Every contact with someone is an opportunity,
  - (guests as well as teammates).
- It's not about what you do, it's about what people say you do. Be an asset at all times.
- Don't lie, cheat or steal. If it's not yours, leave it where it is.
- Your thoughts create your reality. Stay Positive!
  - Happiness is contagious!
- Don't sweat the small stuff!
- Upsell every order. Every order...
- Leave your station cleaner than when you got there.
- Conversation is a powerful tool, use it.
- Get your guests' name and use it as many times as you can.  
This creates a connection that is laced with gold

